



“Empowering Research, Shaping the Future”

July 12, 2023

Dear Valued Customer,

Subject: Introducing **Astraglass Innovations Inc.** - Our New Brand Name

We are excited to announce a significant milestone in the evolution of our company as we unveil our new brand name: **Astraglass Innovations Inc.**

The new brand name is the result of the merger of two entities, AGC Products Inc., doing business as Andrews Glass & Quark Glass LLC. This change reflects our commitment to innovation, customer-centric solutions, and advancing the field of scientific glassware.

At Astraglass Innovations, we understand the critical role that high-quality glassware plays in enabling groundbreaking research and discoveries. Our new name encapsulates our passion for pushing the boundaries of what's possible and our unwavering dedication to delivering precision-engineered glassware products to support your scientific pursuits.

Why Astraglass Innovations?

The name "Astraglass" represents our forward-thinking mindset and our vision of shaping the future of scientific glassware. It combines "Astra," derived from the Latin word for "star," symbolizing exploration, with "glass" as a testament to our expertise in the field. We firmly believe that glass is a vital component in unlocking the mysteries of the universe, and our new name reflects our commitment to that cause.

What Changes?

Rest assured, while our brand name is changing, our commitment to excellence, quality, and customer satisfaction remains steadfast. The same dedicated team that you have come to know, and trust will continue to deliver exceptional products and services. Our manufacturing processes, expertise, and commitment to precision and quality will remain at the core of our operations.



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What Stays the Same?

Our values and our mission remain unchanged. We are still driven by the desire to provide innovative, reliable, and tailor-made glassware solutions to empower you in your endeavors. We will continue to collaborate closely with you, ensuring that our products meet your unique requirements and contribute to your success.

The Next Steps

In the coming weeks, you will start to see our new brand name, Astraglass Innovations, reflected in our communication materials, packaging, and online presence. Emails will transition to reflect the new brand. Our website will be updated to showcase our refreshed brand identity, and we invite you to explore our new digital presence to learn more about our offerings.

If you have any questions or require further information, please do not hesitate to reach out to your dedicated contact or our customer support team. We are committed to ensuring a smooth and seamless experience for you.

Thank you for your continued trust and partnership. We are thrilled about the opportunities that lie ahead as Astraglass Innovations, and we look forward to serving you with our innovative glassware solutions.

Sincerely,

A handwritten signature in black ink that reads "Subu Natesan".

Subu Natesan

CEO & President

Astraglass Innovations